

## ***Chalet Du Passé Franc***

Terms and Conditions of Renting No 1 Chalet Du Passé Franc.

Reservations of this property are accepted subject to these Terms and Conditions of Renting.

1. Contract. The Contract of Hire shall be between the Hirer and the Property owners. By signing the booking form you agree that you are over 21 years of age and that you accept full responsibility for all payments due and for the consequences and actions of all persons who will use the property during your holiday. The Hirer shall have the right to occupy and use Chalet du Passé Franc together with its private garden and ski locker for the agreed period. Please bear in mind that you are responsible for your children's safety whilst at Chalet du Passé Franc.

2. Rental. Bookings for persons or groups predominantly under 21 years of age cannot be accepted.

3. Provisional Bookings. Upon receipt of your enquiry by email or telephone, the apartment can be provisionally booked and will be so indicated on the 'availability' web page. This will be held for a period of seven days only. If no booking form and deposit is received within this period, then the provisional booking will be cancelled. At time of provisional booking a 20% deposit is payable.

4. Payment. Bookings made within 8 weeks of your holiday date must be paid for in full. For a booking made more than 8 weeks before your holiday starts the owner requires a deposit of 20% of letting price. This deposit will be refunded in full only if the reservation is cancelled more than 8 weeks prior to occupancy and if the owner successfully re-lets the property. Short breaks must be paid for in full when being booked.

5. Balance. Upon payment of the deposit and subject to acceptance of the booking, the applicant becomes liable for the balance of the rent 8 weeks before the period of letting. If the balance is not received on time, the owner reserves the right to cancel your booking and retain the rental deposit.

6. Cleaning. All bookings are accepted on the condition that the property is left in the same state of repair, order and cleanliness both inside and outside as at the start of the holiday. If the property is not left in a satisfactory condition the owner reserves the right to withhold a sum from the security deposit to cover the extra cleaning costs. Normally £100.00

7. Damage deposit of £500 is payable by cheque or bank transfer 2 weeks before the start of the holiday. This deposit will be refunded in full within 7 days of departure provided that the property manager in the resort confirms that no items / furniture have been damaged / lost.

Major breakages should be reported to the owners immediately and minor damage should be noted at the termination of the week.

8. Sleeping Capacity. The property easily accommodates 5 people. It will sleep extra but this is dependent upon the composition /age of your party. Please be clear on the booking form as to your requirements or call us ahead to discuss your party make up.

9. Changes to booked requirements. In the event that you change your booking in any way we may accommodate these changes but will charge an admin fee of £50 to make the changes. Additionally

the tariff is dependent upon the numbers booked on the original form. If you increase your party size we reserve the right to charge for extra services / costs which we incur such as laundry and cleaning. This cost will normally be £50 per additional person.

8. Travel cot is provided for your use whilst in the property.

9. Extra services requested in resort such as lift passes, ski hire and lessons, welcome packs and airport transfers will all be charged at the time of booking. Please let us know the requirements on the booking form.

10. Occupation times. Tenancies commence after 4 pm (unless otherwise agreed), on the commencement date of the tenancy and terminate at 10 am on the leaving date. This is to ensure that the house can be properly cleaned and prepared. This is negotiable with the owner outside of peak letting weeks.

11. Access. The Property Owner or his representatives shall be allowed access to the apartment at any reasonable time during any holiday occupancy.

12. Included in the Let. Linen and towels (Inc tea towels) are included in the rental charge. Beach towels are excluded.

Electricity (hot water, heating and light) is included in the rental charge.

13. **Smoking is not allowed at all whilst in the apartment.** If this condition is breached, the owner will hold the hirer responsible and reserves the right to retain the £500 deposit and deduct any professional cleaning costs incurred.

14. Pets. Sorry, we regret no pets are allowed. If this condition is breached, the owner will hold the hirer responsible and reserves the right to retain the £500 deposit and deduct any professional cleaning costs incurred.

15. Motor Car and Personal Belongings. Baggage and personal belongings are at the Hirer's risk at all times, and no responsibility can be accepted for loss of or damage to any vehicle, its contents and other personal belongings.

16. Caring for your Safety. Every reasonable effort has been made to mitigate possible safety hazards in the property. However, it is guests responsibility (particularly parents with young children) to inspect the property and grounds immediately on arrival and note any possible hazards.

17. Cancellation and Insurance. If the hirer wishes to cancel the booking for any reason within 8 weeks of the start of the holiday, he should advise the owner immediately by telephone or e-mail. Upon receipt of such correspondence, (but without any obligation to the hirer), the owner will attempt to obtain a replacement letting, and if such a letting is obtained, the owner will then refund to the hirer any monies paid. If the owners are unable to re-let, then the owners shall be entitled to retain all payments already made. The owner advises guests to arrange cancellation insurance with the insurer of their choice.

18. The owner reserves the right to refuse any booking.

19. The owner reserves the right to terminate this Agreement and ask you and your guests to leave immediately if this is deemed necessary as a result of your behaviour or that of your guests or any other material breach by you of the terms of this agreement. Guests are asked to give consideration to neighbouring apartments in the Chalet.

Revised 19<sup>th</sup> November 2019